YOUR FEEDBACK MATTERS

DATE:

NAME:

PHONE:

EMAIL:

Your satisfaction is important to us

Please take a moment to provide us with feedback.

Please rate your customer service experience based on the following

Vehicle reservation procedure:

Excellent/good/fair/poor

Level of customer service during the vehicle’s pick up and drop off:

Excellent/good/fair/poor

Please rate your vehicle condition based on the following

Air Conditioning:

Excellent/good/fair/poor

Vehicle cleanliness:

Excellent/good/fair/poor

Please rate the driver on the following:

Behavior:

Excellent/good/fair/poor

Driving Skill:

Excellent/good/fair/poor

Knowledge of the road:

Excellent/good/fair/poor

Please rate your overall satisfaction with Valgee Transport Services VTS

Excellent/good/fair/poor

How likely are you to use and refer us?

Very likely

Likely

Somewhat likely

Not likely

If Not likely please state the reasons below:

…………………………………………………………….

How can we serve you better?

………………………………………………………….

Thank you!